

OMNI NORTH AMERICA

Bulk Traffic Management

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August 21, 1995

BRENINGER COMMUNICATIONS

76 Saxonney Circle
Flemington, NJ 08822
Russell Breninger

Dear Russ:

I wanted to take this time to thank you and your staff for the smooth transition from our old phone system to the new Samsung unit.

As with most businesses, the phone is our life line. You had promised to finish this installation within a certain time period and did just that. At the risk of losing the personal touch, we were hesitant in converting to the voice mail system. However, your attention to detail and the one on one personal training made this a worthwhile and time saving option.

I have had your system in place for about a year now and we're very pleased with your follow up and routine service, as well as your response time in the one emergency situation we had due to a lightning, power surge.

I would not hesitate in recommending Breninger Communications. You have simplified many facets of our operations through improved communications, both internally and externally, and have earned our trust.

Thank you for a professional job!

Yours truly,



Lou Trillo
President
OMNI North America



Certificate #9789